Why MercyCare? Let us tell you ...  

Live well.  
We'll insure you do.

- Providing Insurance Since 1994
  - 40,000 managed care members
  - Largest HMO provider in Rock County
  - Open access network – no referrals for in-plan services
  - Local Customer Service

- Variety of affordable, competitively priced products to offer:
  - HMO Plans (Health Maintenance Organization)
  - EPO Plans (Exclusive Provider Option)
  - PPO Plans (Preferred Provider Option)
  - High Deductible Options
  - Health Savings Accounts
  - Dental Plans

- MercyCare Health Plans contracts with more than 400 medical professionals for the convenience of our members.

- MercyCare Health Plans links Mercy Health System providers and Mercy’s fully integrated services such as:
  - Cardiac Surgery
  - Cancer Care
  - Neurosurgery
  - Primary Care
  - Trauma Services
  - Lung Center
  - Men’s/Woman’s Center
  - Pain Center
  - Mental/Behavioral Health
  - Nephrology
  - Complimentary Medicine
  - Hospice
  - Plastic Surgery

If you are already using our health system providers, you will be able to continue your relationship with them.

- MercyCare is a recipient of the Malcolm Baldrige National Quality Award, the nation’s highest Presidential honor for quality and organizational performance excellence.

- MercyCare has certified disease and case management staff to help patients manage their chronic diseases such as asthma, diabetes, chronic kidney disease, congestive heart failure, and COPD.
  - Our case management programs have received national recognition for working to improve the healthcare system and individual health outcomes.

- We offer a comprehensive worksite wellness program that includes our Stay Healthy benefit, Health Risk Assessments, Health Screenings, Smoking cessation programs, and Influenza vaccinations.

- A web portal for members and providers is available by visiting MercyCareMyPlan.com to access their benefits, claims, eligibility, and communicate with us about ID cards, changing a primary care provider (PCP), and asking questions directly to customer service.