

MercyCare members: We are here for you!

There are many ways for Employers/Brokers to reach us.

Customer service

(800) 895-2421/Monday-Friday, 8 am-4:30 pm

- Questions regarding claims and coverage should be directed to customer service

Finance/Billing

(608) 752-3431 Ext. 2750

- Questions regarding late payments, bills or accounts must be directed to finance

MercyCare Health Line

24/7, 365 days a year: (608) 758-5770 or (888) 756-6060

- FREE health information
- FREE referral service to over 750 medical professionals
- FREE information and registration for health education classes and seminars

MyPlan

24/7, 365 days a year: MercyCareMyPlan.com

- Members can login to MercyCareMyPlan.com and manage their health insurance online
- View benefits, claims and eligibility requests, request ID cards, change PCPs and more

MyChart

24/7, 365 days a year: MyChart.MercyHealthSystem.org

- Members have access to their online medical record at MyChart.MercyHealthSystem.org
- Review medical history, schedule appointments, send messages to provider, view test results, request prescription refills, print child's immunization records and more

MercyCare provides quality, affordable health insurance for health care services close to home.

Live well. We'll insure you do!

MercyCare Health Plans service area

MercyCare provider area Wisconsin and Illinois

