

Employers/Brokers MercyCare is here for you!

There are many ways for Employers/Brokers to reach us.

Customer service

(800) 895-2421/Monday-Friday, 8 am-4:30 pm

- Questions regarding claims and coverage should be directed to customer service

Finance/Billing

(608) 752-3431 Ext. 2750

- Questions regarding late payments, bills or accounts must be directed to finance

Enrollment

- Inquiries on new applications, change-of-status forms or form submissions must be sent to: mchpenrollment@mhemail.org

Forms and Documents

All of the forms and documents you need are located on our site under the "Agents" tab:

MercyCareHealthPlans.com/agents/

- Group forms and documents
- Employer group application
- WI Universal application
- IL Universal application
- Subscriber enrollment application
- Change of status
- Waiver of coverage
- Member benefits directory
- Transition of Care-New Enrollees

MercyCare provides quality, affordable health insurance for health care services close to home.
Live well. We'll insure you do!

MercyCare Health Plans service area

MercyCare provider area Wisconsin and Illinois

