

Benefits of being a MercyCare member

MercyCare Healthline information 24/7, 365 days a year (608) 758-5770 or (888) 756-6060

- FREE health information
- FREE referral service to over 750 medical professionals

Fast medical advice when emergencies strike

It's often hard to know when a health problem requires urgent attention. MercyCare HealthLine nurses can assess your situation and help you decide what to do and where to turn, any time of the day or night. When you call the MercyCare HealthLine, you'll speak with a customer service representative who can answer your questions about services Mercyhealth offers, help you find the right doctor, or put you in contact with a registered nurse. Please have your subscriber number handy when you call.

Disease and case management programs

Our disease and case management programs help:

- Support physician and patient relationships, reinforcing teaching and treatment plans
- Promote self-management to help you learn how to gain better control and enjoy life
- Explain which tests, services and supplies are included in your benefits

MercyCare's certified health educator can help you assess your current health and coordinate services to meet your health needs through available resources that promote positive outcomes if you are identified as having:

- Asthma
- Kidney disease
- Diabetes
- Complex conditions

Call MercyCare's customer service department with questions at (800) 895-2421.